Kelly Miller

"I want to find people who can help me on my courseworks or who want to learn Spanish from me."

BIO

Kelly is a first-year UM undergraduate student, bilingual in Spanish. She particularly has some issues with unfamiliar subjects and needs help on solving homework/exam problems. As she needs money, she is also looking for a tutoring job by utilizing her language skills.

AGE	19
OCCUPATION	Undergrad Student
INCOME	None
STATUS	Single
LOCATION	Ann Arbor, MI

GOALS

- Get a good grade in classes which she is not confident enough
- Receive help in her courseworks including homeworks, exams or even papers
- Want to find someone to tutor to make her pocket money

FRUSTRATIONS

- GSIs, Professors' office hours are usually hard to utilize well (e.g. too many students, time conflicts, etc.)
- Hard to find an exact right person who can help her issues together
- Hard to find a tutee near campus who is looking for a Spanish tutor

MOTIVATIONS

LEARNING
MONEY-MAKING
SOCIAL
ACHIEVEMENT

CURRENT FEELINGS

Concerned Depressed Busy

PERSONALITY

TENACIOUS   AMBITIOUS
GIVING   HELPING   OPTIMISTIC

Brian Lee

"I always want to learn something new for my constant self-development."

BIO

Brian is a third-year PhD student at UM, and a passionate learner, who never stops exploring new fields. Currently, he wants to learn public-speaking strategy, yoga, and K-pop dance. As a student, he is looking for a way of learning them at reasonable prices near campus.

AGE	28
OCCUPATION	Ph.D Student
INCOME	Less than $50k
STATUS	Single
LOCATION	Ann Arbor, MI

GOALS

- Constantly learn new things even though they are not his fields of study and hone those skillsets
- Live physically and mentally healty by putting substantial effort in self-development

FRUSTRATIONS

- Not being able to find the classes that he is exactly looking for
- Experience in limitations of online teaching courses
- Found his desired classes but they are too expensive for him to afford

MOTIVATIONS

LEARNING
ACHIEVEMENT
SELF-DEVELOPMENT
SOCIAL

CURRENT FEELINGS

Concerned Hopeful Depressed

PERSONALITY

IMPASSIONED   HARD-WORKING
CURIOUS   DILLIGENT

Mia Smith

"I want to learn new things that would specifically help my future career."

BIO

Mia is a first-year UMSI grduate student studying Human-Computer Interaction. As she does not have prior experience in coding, she wants to learn more about HTML/CSS, particularly for creating her website. She also wants to learn design tools to become a UX designer.

AGE	26
OCCUPATION	Grad Student
INCOME	Less than $20k
STATUS	Single
LOCATION	Ann Arbor, MI

GOALS

- Learn HTML/CSS/Javascript to code her personal website
- Learn necesary skillsets for future career more than what she is learning within school program
- Help others needed and share skills if it can be beneficial for both

FRUSTRATIONS

- Hard to find a person who can teach her HTML/CSS/Javascript
- Not being able to afford expensive tutoring sessions as a student
- Not being able to receive enough help from school resources

MOTIVATIONS

LEARNING
CAREER
SOCIAL
CURIOSITY

CURRENT FEELINGS

Excited Curious Passionate

PERSONALITY

PASSIONATE   CREATIVE
GIVING   SHARING   AMBITIOUS

June Kim

"I always want to learn something from professional instructors."

BIO

June Kim is a first-year post-PhD student at UM. She strongly believes that only professional instructors can teach others. She prefers taking classes online, but when she needs to do offline, she goes over curriculum and instructors' past education and experiences very thoroughly.

AGE	31
OCCUPATION	Ph.D Student
INCOME	Less than $50k
STATUS	Married
LOCATION	Ann Arbor, MI

GOALS

- Find a right teaching instructors who is professional on courseworks or interesting topics she needed
- Learn knowledge from professional instructors, not an amateur instructor

FRUSTRATIONS

- Hard to find a professional instructor who teaches the exact courses she needed
- Not being able to filter professional instructors on both online and offline due to numerous non-professionals

MOTIVATIONS

SELF-DEVELOPMENT
CURIOSITY
SOCIAL
LEARNING

CURRENT FEELINGS

Busy Exhausted Skeptical

PERSONALITY

METICULOUS   CURIOUS
DETAILED   PLANNED   DOUBTFUL